

Job Description: Interim Housing Coordinator

Status: Full-time Hourly

Reports to: Sites Manager

Currently Supervises: N/A

Schedule: 8-hour shift

Work Location: In person

Salary Range: \$32,240 - \$35,360

Our Mission

Lincoln Park Community Services (LPCS) brings communities together to empower individuals facing homelessness and poverty to secure stable housing and make sustainable life changes.

Job Summary

In order for LPCS programs to reach their maximum potential, Guests need a stable, safe, healthy, and positive place in which to make life changes. The Interim Housing Coordinators are responsible for creating and ensuring a safe, healthy, and respectful community for Guests. Guests will become more invested in their own life changes when they feel connected to something larger than themselves – a community. They will see how their actions affect the community, and how they can learn and benefit from others in the community. Creating this sense of community will result in greater social skills and more positive decision-making abilities, which in turn will lead to more lasting life changes.

Responsibilities

Community and Program Coordination

- Create and promote a healthy community environment for Interim Housing Program Guests.
- Coordinate the operations of the Interim Housing Program to ensure smooth and consistent implementation.
- Enforce LPCS rules and policies fairly and consistently, using Trauma-Informed Care, Harm Reduction and Unconditional Positive Regard.
- Prepare meals according to established menus and recipes when volunteers do not provide food.

Guest Support and Safety

- Support and guide guests, identifying their needs and reporting to other program staff as appropriate.
- Provide regular neighborhood security patrols to maintain safety.
- Supervise daily resident activities including showers, laundry, chores, computer lab, and phone use.

Volunteer Coordination and Training

- Interact with and provide orientation to new volunteers, ensuring all procedures are followed.
- Communicate effectively with volunteers to maintain operational consistency.

Record Keeping and Resource Management

- Maintain accurate daily operation logs and guest interaction documentation in Client Track.
- Ensure the accuracy and confidentiality of client files.
- Maintain and stock supplies, organize community spaces, and assist with donation sorting.

Communication and Community Building

- Demonstrate ability to foster a positive, safe, and healthy community environment.
- Use effective communication skills for coordinating with volunteers, team members, and addressing guest needs.
- Possess strong written and verbal communication skills, capable of adjusting communication style to suit different audiences.
- Put into practice leadership capabilities, including workload scheduling, decision-making, and motivating others towards positive outcomes.
- Work effectively within a team, offering ideas and adapting to changes.
- Adapt to changing circumstances.

Additional Support

- Provide extra shift coverage as necessary.
- Attend required meetings to stay informed and contribute to program development.

Qualifications

- Bachelor's degree preferable, but not required with relevant experience
- Demonstrate desire and ability to work with homeless
- Be willing to work in a diverse environment with regards to race, ethnicity, culture, sexual orientation and gender
- Demonstrate ability to work independently and as part of a team
- Have excellent written and verbal communication skills
- Be willing to work flexible hours as needed and have impeccable attendance

- Have the desire, creativity, and flexibility to work in a new and fast growing agency
- Experience working with individuals experiencing homelessness, mental illness and/or substance abuse
- Ability to respond to crisis situations and develop appropriate responses to unexpected situations
- Must be willing to complete a 20-hour unarmed security training course and/or have current PERC registration

Equal Employment Opportunity Statement

Lincoln Park Community Services (LPCS) is an equal opportunity employer. LPCS does not discriminate on the basis of race, color, religion, marital status, age, national origin, ancestry, physical or mental disability, medical condition, pregnancy, genetic information, gender, sexual orientation, gender identity or expression, veteran status, or any other status protected under federal, state, or local law. All aspects of employment including the decision to hire, promote, discipline, or discharge will be based on merit, competence, performance, and organizational needs. Our goal is to be a diverse workforce that is representative of those we serve.

Other Considerations

NOTE: *This job description is not intended to be all inclusive and employees may perform other duties as assigned.*

Employees are advised on OSHA standards through required signage and administrative updates as compliant with federal law.

Benefits

- Dental insurance
- Health insurance
- Life insurance
- Paid time off
- Retirement plan
- Vision insurance